

# Reel Shot Guide Service Policies

## Deposits

Deposits are required to secure your reservation. Our deposits range from a credit card securing your booking to 50% of the trip fee. The amount of your deposit is at the discretion of management and is determined by the size of your booking and the type of trip. Your deposit amount will be included as payment at the time of your trip. All required monetary deposits are due at least 6 months in advance or at the time of your booking, whichever is shorter.

## Multiple Boats

If you require multiple boats we have numerous guides that we can book to accommodate your party. If the number of people in your party changes which requires an adjustment in the number of boats, you must notify Capt. Brandon in writing at least 1 month prior to your trip stating the exact nature of the cancellation or addition of boats. In writing is defined as an email or text message. It is YOUR responsibility to manage your reservation. You WILL be financially responsible for all boats booked for your reservation.

## Cancellation Policy

For any cancellation request, we ask that you cancel as soon as you are aware that you need to cancel. If you cancel at least 21 days in advance your deposit will be forwarded to the next mutually agreeable day. If you need to cancel within 21 days of the date of your trip, you will forfeit your deposit amount (\$300 per boat scheduled per day cancelled). If you cancel within 7 days of the date of your trip you will owe the entire amount of the trip.

## Weather Cancellations

If the weather conditions become unsafe or a hazard to fish, your trip will be rescheduled to another mutually agreeable day and your deposit will be forwarded to that day. If you are advised by the Captain of a potential weather issue and you elect to depart on your scheduled day, you are financially responsible for the full price of the trip regardless of the length or amount of fishing during the trip. Some customers book offshore days in conjunction with their inshore days. As you are booking with 2 separate companies, your offshore days are totally independent of your inshore days booked with us. An offshore cancellation does not justify a cancellation of your inshore days. By choosing to cancel your inshore days you are subject to our standard cancellation policy and are financially responsible for any cancellation fees incurred.

## Emergency Cancellations

If an emergency situation arises in which you will not be able to attend on your reserved day, your trip will be rescheduled to another mutually agreeable day and your deposit will be forwarded to that day. Please contact either Capt. Brandon Carter or Jodie Carter as soon as you are aware of your emergency situation. An emergency reschedule is at the discretion of the owners of Reel Shot Guide Service.

## Licenses

Each person present on the boat must have a valid Louisiana Saltwater fishing license. It is your responsibility to obtain a license. Reel Shot Guide Service will not be responsible for any ticket/fine issued in connection with you or members of your party not being licensed. If any Reel Shot Guide Service equipment is confiscated due to a member of your party's lack of a valid license, that person will be held financially responsible for the purchase price of the equipment. Your license can be purchased at <http://www.wlf.la.gov/>

## Equipment

Reel Shot Guide Service utilizes top quality fishing equipment, however sometimes that equipment does break under normal fishing conditions in which case customers will not be held responsible. If your equipment breaks or is lost due to your neglect or carelessness you will be held financially responsible for the purchase price of the damaged/lost equipment.

## Alcohol

Alcohol is permitted on the boat but intoxication is not. I want everyone to have a great time but Reel Shot Guide Service will not compromise passenger safety. If your level of intoxication becomes a safety hazard, your trip will be immediately ended. It will be the Captain's discretion when this occurs. You will be charged the full price for your trip regardless of the length of your trip.